

VII Information and Telecommunications

VII-1 Land-Line Telephone

1. Applying for New Telephone Service

When you require a new telephone line to your home, you can apply for it to NTT by dialing 116 from a public phone (service available in Japanese). You are required to show a personal identification (passport or Certificate of Alien Registration) and pay lamp-sum payments, as follows.

< lamp-sum payments >

	Basic Service Fee	Telephone Line Installation Fee	Installation fee	Total	
Subscribed Telephone	840 yen	37,800 yen	Not Necessary	<u>38,640 yen</u>	For long-term use (lowest monthly basic rate)
Subscribed Telephone/ Light Plan	840 yen	Not Necessary	2,100 yen	<u>2,940 yen</u>	For short-term use (lowest initial cost)

2. Payment of Fees

Monthly telephone bills consist of basic monthly charges and usage.

You can pay the mailed monthly bill at locations such as your nearest convenience store, financial institution and other locations. In addition to this method, it is also possible to have the charge automatically taken from a credit card or your account at a bank or post office (Application required). If you do not pay your bill, service may be terminated.

3. Inquiry and Telephone Service

For matters regarding application, fee and other services, please contact NTT WEST.

URL <http://www.ntt-west.co.jp/>

	TELEPHONE NO.	Hours
NTT Information Center (Customer Center in Foreign Languages)	0120-364-463	Mon - Fri 9:00-17:00 Available languages: English, Spanish, Korean, Portuguese, Chinese and French
Install or transfer telephone line Apply for various services etc	116	9:00-17:00 ※Weekdays, Sat, Sun and Public Holidays
Telephone Service Disruptions	113	24 hours
Operator Service (fee applicable)	104	24 hours
Phone number search website in English	URL http://English.itp.ne.jp	
Voice mail service, dial in times of natural disasters	171	Operate when a disaster occurs

VII-2 Cell Phone

A mobile phone is a very convenient phone that you can carry with you outside and send / receive e-mails with, as well. There are even some that allow you to switch all display menus to English. Calling and other costs are generally more expensive than subscription landline phones. Also, with a mobile phone, you can connect to the internet (separate contract is necessary).

You can make a contract at mobile phone agents or distributors (such as electric appliances stores and other businesses).

In order to make a new contract to use a mobile phone, documents verifying your identity, money for mobile phone handset, registered personal seal (hanko) to your financial institution and passbook (or bank card) or credit card.

Here are just a few of the many mobile phone service providers. Inquire to each for details.

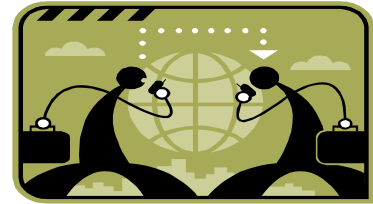


<Major Cell Phone Company>

	TEL	
NTT docomo	0120-005-50 (Customer Center in Foreign Languages)	Hours: 9:00-20:00 Available languages: English, Portuguese, Chinese, Spanish and Korean
	0120-800-000	URL http://www.nttdocomo.co.jp/
SoftBank	0088-21-2000 (toll free)	URL http://mb.softbank.jp/mb/ * Support in English (Opening hours:9:00-20:00) Press 8 after dialing
au by KDDI	0077-7-111 (toll free)	URL http://www.au.kddi.com/

VII-3 How to Make an International Call

International calls can be made from a subscribed telephone such as that in your home (separate contract may be required), some public phones and mobile phones (additional charges may apply). Call the respective international telephone company for more details. (Service available in English)



<Major International Telephone Companies>

	TEL		Code Number
KDDI	0057	URL http://www.001.kddi.com/	001
Softbank Telecom	0120-03-0061	URL http://tm.softbank.jp/consumer/international/	0061
NTT Communications	0120-506506	URL http://506506.ntt.com/	0033

<How to Make an International Direct Call>

International Call Company Number + 010+Country Code+ Number of person you are calling.

VII-4 Media

1.TV

NHK Television (Channel 2)

Some news programs offer bilingual broadcasting in Japanese and English. However, television equipped with a dual channel sound system is necessary.

Program Name	Coverage Time
NHK News 7	Everyday 19:00~19:30 (30 min)
News Watch 9	Monday – Friday 21:00~22:00 (60 min)

NHK World Television (Satellite Broadcasting: NHK BS)

News program broadcast for the world by NHK World Television. Some programs are broadcast in English.

Program Name	Coverage Time
NEWSLINE	BS1 Tuesday -Saturday 3:10~3:40
ASIA 7 DAYS	BS1 Monday 4:10~4:40

*** About NHK Broadcasting Viewing Fees ***

The law stipulates TV owners shall pay the broadcasting viewing fee.

	For 2 months	For 6months lamp-sum payment in advance	For 12 months lamp-sum payment in advance
Contract for Terrestrial Broadcasting	2,690 yen	7,650 yen	14,910 yen
Contract for satellite broadcasting (including terrestrial one)	4,580 yen	13,090 yen	25,520 yen

Contacts for the NHK Viewing Fees (Contract):

URL <http://pid.nhk.or.jp/jushinryo/>

TEL:0120-151515 Mon-Fri 9:00-22:00 / Sat, Sun and holidays 9:00-20:00)

<Satellite Broadcasting>

Subscription to Broadcast Satellite TV allows you to watch news, movies and other programs in English. There are also some channels that broadcast news from all over the world. Contact the respective companies for more details.

	TEL	
NHK BS	0570-066-066	URL http://www.nhk.or.jp/bs/ To make a contract:TEL 0120-151515
SKY PerfecTV	0570-039-888	URL http://www.skyperfectv.co.jp/
WOWOW	0120-580-807	URL http://www.wowow.co.jp/

<CATV>

By subscribing to CATV services you can watch various types of channels including some in English. For more details, inquire at your local CATV company.

*** Transition to Terrestrial Digital Broadcasting ***

Analog broadcasting will be terminated by July 24, 2011. After that date, you cannot watch analog television, so it is required to switch to “Terrestrial Digital Broadcasting (Chideji)” - Procedures -

1. When you purchase a new television, please buy a “TV for Terrestrial Digital Broadcasting”.
2. If you will continue to use the television you have now, please purchase and attach a “Terrestrial Digital Broadcasting Tuner” to it.

3.If you are a CATV user, inquire at CATV companies.

Inquiry: Chideji Call Center, Ministry of Internal Affairs and Communications

TEL 0570-07-0101 (Mon-Fri 9:00-21:00/Sat, Sun and Public Holidays 9:00-18:00)

2.Radio

NHK Radio 2 (828kHz)

News program made and broadcast for the world by NHK World Television. You can listen to some programs in Japan.

Program Name	Coverage Time	
	Mon - Fri	Sat and Sun
News in English	18:00~18:15(15 min)	14:00-14:10, 18:00-18:10 (10 min)
News in Chinese	13:00-13:10 (10min)	
News in Korean	13:10-13:20 (10 min)	
News in Spanish	18:15-18:30 (15 min)	18:10-18:20 (10 min)
News in Portuguese	18:30-18:45 (15 min)	18:20-18:30 (10 min)
Japan&World Update (English)	14:00-14:30 (30 min)	—

FM COCOLO (76.5MHz) <http://www.cocolo.co.jp/>

FMCO · CO · LO broadcasts in 14 different languages. You can locate a timetable (includes program chart, event and world information and other locations) for FM COCOLO at some large record shops in the Kansai area.

3.Internet

With the internet, you can collect and exchange various information by browsing homepages and corresponding with email, etc. From a mobile phone, you can use the internet, but a computer is more useful for full and convenient access.

Simply by purchasing a computer, still you cannot connect to the internet. You need to make a contract with an "Internet Service Provider".

Many providers are available, and their fee structures and services are different.

<Major Internet Service Providers>

	TEL	<input type="text" value="URL (website)"/>	Business Group
OCN	0120-506-506	http://506506.ntt.com/ocn/	NTT
BIGLOBE	0120-56-0962	http://join.biglobe.ne.jp/	Electric-Appliance Maker
@nifty	0120-50-2210	http://setsuzoku.nifty.com/	Electric-Appliance Maker
Yahoo! BB	0120-33-4546	http://bbpromo.yahoo.co.jp/	Softbank
Eo Hikari	0120-34-1010	http://eonet.jp/go/	Power Supply
ZAQ	Please inquire to your CATV provider.	http://join.zaq.ne.jp/	CATV

*Also many other providers are available.

NHK World, Radio Nippon Online [URL](http://www.nhk.or.jp/) http://www.nhk.or.jp/
 Audio news in 19 languages is available through internet broadcasting.
 Also written news in 8 languages is available.

4. Newspaper and Magazines

You can subscribe to (daily or weekly) newspapers or magazines in foreign languages, or you can read most of them on the internet, online.

Foreign newspapers and magazines can be purchased at large bookstores or from the Overseas Courier Service (OCS).

Overseas Courier Service (Import Service for Subscribers)
 TEL 06-6475-7025 [URL](http://www.ocs.co.jp/) http://www.ocs.co.jp/

<Foreign Newspapers, Magazines>

	Publication	TEL	URL
English Newspaper (Daily or Weekly)	The Japan Times	0120-036-242	http://www.japantimes.co.jp/
	The Daily Yomiuri	0120-434-308	http://www.yomiuri.co.jp/dy/
	International Herald Tribune/The Asahi Shinbun	0120-456-371	http://www.asahi.com/english/
English Magazine and Information Magazine	KANSAI FLEA MARKET (Free of charge, issued every Friday)	06-6444-5535	www.kfm.to/
	KANSAI Scene	06-6556-6225	http://www.kansaiscene.com/
Chinese	Chunichi Shinpou	06-6569-6093	http://www.chunichishinpou.com/
	Chubun Douhou (Weekly)	03-4530-6818	http://www.chubun.jp/index.php
	Newspaper for International Students (twice in a month)	03-5458-4173	http://www.mediachina.co.jp/
Spanish, Portuguese	International Press(Weekly)	03-5420-3500	http://www.ipcworld.co.jp/
Information Magazine in the Philippines' language (Tagalog).	Jeepney Press	03-3972-8328	http://www.jeepneypress.com/

5. Libraries Offering Foreign Language Books and Magazines

Library Name	Address, TEL	Closed	URL
Osaka Prefectural Central Library	1-2-1 Aramotokita, Higashiosaka-shi TEL 06-6745-0170	Monday, 2nd Thursday of every month	http://www.library.pref.osaka.jp/central/index3.htm

Osaka Municipal Central Library	4-3-2 Kitahorie, Nishi-ku, Osaka-shi TEL 06-6539-3300	every first and third Thursday of every month	http://www.oml.city.osaka.jp/index.html
International Institute for Children's Literature, Osaka	10-6 Senribampakukoen, Suita-shi TEL 06-6876-8800	Wednesday and the last day of every month	http://www.iiclo.or.jp/ (Children's books and magazines in various foreign languages)
Osaka Foundation of International Exchange	5th Floor, My Dome Osaka, 2-5 Honmachibashi, Osaka-shi TEL 06-6966-2400	Saturday, Sunday and public holidays	http://www.ofix.or.jp/plaza/top.html (Books, magazines and newspapers in various foreign languages)
Osaka University Foreign Language Library	* Minoh Campus 8-1-1 Aomadanihigashi, Minoh-shi TEL 072-730-5126	Public Holidays, Late March, Saturday and Sunday in March, April and September	http://minoh.library.osaka-u.ac.jp/ (Books, magazines and newspapers in various foreign languages)
JETRO Business Library Osaka	Nakanoshima Mitsui Building 5th floor, 3-3-3 Nakanoshima, Kita-ku, Osaka-shi TEL 06-6447-2308	Saturday, Sunday, Public Holidays. and 3rd Tuesday of every month)	http://www.jetro.go.jp/library/ (International business materials)

* Local libraries or international cultural centers in your municipality may store foreign books and magazines.